



PHONE NUMBERS TO ACCESS SERVICES

LogistiCare manages and arranges for non-emergent transportation only. If you have a member that is experiencing a potential life or limb threatening emergency and needs to go to the emergency room, you should call “911”.

To arrange transportation: utilize the RESERVATION phone number that corresponds to the member’s insurance.

To activate a “will call” return ride or to inquire about the ETA of a pick-up: utilize the “Where’s My Ride” (WMR) number that corresponds to the member’s insurance.

Health Plan	Level of Service	Reservation Phone Number	WMR Phone Number
Alameda Alliance	All levels of service	866-791-4158	866-791-4158
Anthem Blue Cross Medi-Cal	All levels of service	877-931-4755	877-931-4756
Anthem Blue Cross Cal MediConnect (MMP)	All levels of service	866-608-5172	866-608-5173
Blue Shield of California	Gurney, Ambulance	866-290-9662	866-333-5829
California Health & Wellness Plan	All levels of service	877-658-0305	877-658-0305
Cigna	All levels of service	877-440-7433	877-440-7433
Citizen’s Choice Health Plan	Ambulatory, Wheelchair	866-327-2247	866-327-2247
HealthNet CalViva	All levels of service	855-253-6864	855-253-6864
HealthNet Commercial HMO & Seniority Plus	Gurney, Ambulance	866-842-0675	866-842-0675
HealthNet Medi-Cal	All levels of service	855-253-6863	855-253-6863
HealthNet Cal MediConnect	Ambulatory, Wheelchair	866-779-0560	866-779-0561
HealthNet Cal MediConnect	Gurney, Ambulance	866-907-1498	866-907-1498
HealthNet Special Needs Program (SNP)	Ambulatory, Wheelchair,	866-779-5165	866-779-5229
HealthNet Special Needs Program (SNP)	Gurney, Ambulance	866-842-0675	866-842-0675
Humana Medicare	Ambulatory, Wheelchair	866-588-5122	866-588-5123
L.A. Care Health Plan	All levels of service	866-529-2141	866-529-2141
MHN	All levels of service	866-481-9791	866-481-9791
Molina Cal MediConnect	Ambulatory, Wheelchair	877-796-5845	877-796-5246
Molina Medicare	Ambulatory, Wheelchair	866-475-5423	866-474-5331
PacifiCare	All levels of service	877-440-7433	877-440-7433
SCAN Health Plan	Ambulatory, Wheelchair	866-779-0560	866-779-0561
SCAN Health Plan	Gurney, Ambulance	866-907-1498	866-907-1498
United HealthCare (UHC) Medicare	Ambulatory, Wheelchair	866-418-9812	866-418-9813
WellPoint Medicare	Ambulatory, Wheelchair	855-875-5196	855-875-5197

