



Virginia Operations Contact List

Administration

5651 South Laburnum Avenue
Richmond, VA 23231
(804) 236-1570

Freda Smith, RN, Vice President of Operations
& General Manager, ext. 620

Cindy Franklin, Assistant General Manager, ext. 631

Greg Fernandez, Director of Operations, ext. 601
Regions: 1, 2, 3, 5 and 6

Mary Eaglesfield, Director of Operations
Regions: 4 and 7
(757) 628 0200 ext. 611

Judy Jarratt, Operations Manager, ext. 604

Thomas Garnett, Healthcare Manager ext. 644,
Regions 1, 2 & 3

Alex Nwokoji, Healthcare Manager, Regions 4 & 5
(757) 628 0200 ext. 609

Robert Farrar, Healthcare Manager, Regions 6 & 7
(703) 707 6500 ext. 608

Brandon Carter, Manager Public Transportation
(804) 236 1570 ext. 608

Althea Boling, Quality Assurance Supervisor, ext. 616

Regional Contacts

Region 1 (866) 809-4620

Leigh Barrowman, Regional Manager, ext. 6753
P.O. Box 248
798 Park Ave, NW
Norton, VA 24273

Region 2 (866) 254-5409

Kathie Woodford, Regional Manager, ext. 601
1173 London Links Drive, Suite D
Forest, VA 24551

Region 3 (866) 810-8305

Lakesha Johnson, Regional Manager, ext. 603
5649 South Laburnum Avenue
Richmond, VA 23231

Region 4 (866) 886-3940

Randy Nimmo, Regional Manager, ext. 624
333 W. Freemason St., Suite 200
Norfolk, VA 23510

Region 5 & 6 (866) 782-8686

John Marrs, Regional Manager, ext. 606
2114 Angus Road, Suite 235
Charlottesville, VA 22911

Region 7 (703) 707-6500

Jeffrey Welborn, Regional Manager, ext. 601
620 Herndon Parkway, Suite 100
Herndon, VA 20170

Norton Operations Center (Call Center)

P. O. Box 248
798 Park Avenue, NW
Norton, VA 24273
(276) 679-4400

Charlotte Vance, Call Center Manager
(276) 679-4400 ext. 6006

Wynoka Evans, Call Center Supervisor
(276) 679-4400 ext. 6001

Bethany Saunders, Claims Department Manager
(276) 679-4400 ext. 6711

Tammie Mullins, Utilization Review Manager
(276) 679-4400 x 6716

Sean Lomax, Utilization Review Supervisor
(276) 679-4400 ext. 6002



Regional "Where's My Ride?" Lines:

- Region 1 (Norton).....1-866-246-9979**
- Region 2 (Forest).....1-866-586-0255**
- Region 3 (Richmond).....1-800-742-9758**
- Region 4 (Norfolk).....1-866-966-3326**
- Region 5/6 (Charlottesville).....1-866-973-3310**
- Region 7 (Herndon).....1-866-707-3761**

- **LogistiCare offers Medicaid recipients a toll-free reservation line: 1-866-386-8331**
- **LogistiCare offers a dedicated, toll-free reservation line for health care facilities: 1-866-679-6330**
Facility Fax Line: 1-866-907-1491