



State of Utah

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Utah Department of Health

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Division of Medicaid and Health Financing

Michael Hales
Deputy Director, Utah Department of Health
Director, Division of Medicaid and Health Financing

CRP-2014-0046

February 11, 2014

Tim Henry
LogistiCare
Texas Call Center Supervisor
12234 North IH 35, Bldg. B, Suite 175
Austin, Texas 78753

RE: LogistiCare Solutions, LLC. – Medicaid Non-Emergency Medical Transportation

Dear Mr. Henry,

Effective February 1, 2014 LogistiCare Solutions, LLC became the sole contractor to provide non-emergency medical transportation for Utah Medicaid. The prior provider was PickMeUp with whom you may have dealt in past.

LogistiCare is a Business Associate of Utah Medicaid and will, from time to time, be contacting Medicaid providers on behalf of Medicaid recipients. These requests will typically be for the purpose of confirming appointment schedules and other matters related to the transportation of a Medicaid recipient.

These contacts are undertaken on behalf of Utah Medicaid's functions and are part of "treatment", "payment" and "operations" and defined by HIPAA. Providing such information regarding Medicaid recipients to LogistiCare representatives will not violate HIPAA.

Should you have any questions, please feel free to contact one of the following at 801-538-6149:

Anita Hall, Health Program Manager

Blake Anderson, HIPAA Privacy Officer

Thank you for your cooperation.

Sincerely,

John Curless
Bureau Director

