

LogistiCare to Coordinate Non-Emergency Medical Transportation – *Effective December 1, 2010*

November 8, 2010

Dear Provider:

WELLCARE HEALTH PLANS, INC.
THE WELLCARE GROUP OF COMPANIES

We are pleased to inform you that effective **December 1, 2010**, WellCare of New York, Inc. (WellCare) has received regulatory approval to use LogistiCare, the nation's leading manager of non-emergency medical transportation, to coordinate transportation for the following members in New York:

- WellCare Healthy Choice (NMD) members in Albany, Bronx, Kings, New York and Queens Counties.
- Family Health Plus (FHP) –19- and 20-year-olds receiving C/THP (Child Teen Health Program) services in Albany, Dutchess, Orange, Rensselaer, Rockland, Ulster, Bronx, Kings, Queens and New York Counties.
- Managed Long Term Care (MLTC) members in Bronx, Kings, Queens and New York Counties.

Effective December 1, 2010, all non-emergency transportation services for our members with transportation benefits must be pre-arranged through LogistiCare. LogistiCare maintains a network of transportation providers that provide multiple levels of transportation services and will supply passes for members using public transportation.

WELLCARE OF NEW YORK INC.

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By this letter, we are introducing LogistiCare to our facilities whose patients may need transportation services and may need to interact with LogistiCare. In the coming weeks, LogistiCare will distribute information to facilities, will set up online Webinars and begin compiling the information needed to pre-load beneficiary trip information into their reservation system. Your facility may be asked to provide or confirm trip reservation details.

As part of the contract agreement with WellCare of New York, Inc., LogistiCare is a HIPAA Business Associate of ours and is authorized to receive client private health information. We request that you assist in the implementation of this program and release requested information to LogistiCare. Your cooperation and timely assistance will help to ensure that your patients arrive to their scheduled appointments safely and on time.

Best Regards,
WellCare of New York, Inc.