

Dear Affinity Health Plan Provider:

Affinity Health Plan has contracted with Logisticare Solutions LLC (LogistiCare) to manage non-emergent transportation services for Medicaid, Medicare Advantage, and Medicaid Advantage members. Logisticare will manage the following services for these members:

- Livery/Taxi Service
- Non-Emergent Ambulette services
- Metrocard/Public Transit services

Logisticare will manage non-emergent transportation services throughout Affinity Health Plan's service area, with the exception of Orange and Rockland Counties (transportation in Orange and Rockland is managed by the county DSS).

Effective 11/01/09 (01/01/10 for Medicare members), all non-emergent transportation services must be arranged through LogistiCare.

Logisticare will maintain a network of transportation providers that will provide the actual transportation services, and will coordinate the distribution and tracking of Metrocards for public transportation travel. Through this letter, we are introducing Logisticare to you, our provider network.

In the coming weeks, Logisticare will contact providers with further details regarding ordering transportation services. Logisticare will also be contacting providers with large Metrocard volume to set up face-to-face meetings to ensure a smooth transition of Metrocard distribution. Affinity requests that providers meet with LogistiCare if requested, and help to ensure that patients get to their medical appointments on time and with minimum disruption.

If you have additional questions regarding the Logisticare implementation, please contact Stephen Grant ((718) 794-7192, sgrant@affinityplan.org), or Kimberly David ((718) 794-5917, kdavid@affinityplan.org)